Memorandum

To: Gold Coast Health Plan Providers
From: Nancy R. Wharfield, M.D., Chief Medical Officer
       Kimberly Timmerman, MHA, CPHQ, Director of Quality Improvement

Re: Introduction to Healthcare Effectiveness Data Information Set (HEDIS®) 2018

Date: January 16, 2018

HEDIS® is the measurement tool used by the nation’s health plans to evaluate their performance in terms of clinical quality and customer service.

The “Introduction to HEDIS® 2018” presentation is now available on the Gold Coast Health Plan (GCHP) website in the provider resources section. The presentation provides an overview of the HEDIS® project, identifies measures that GCHP reports, and provides recent updates and changes to these measures from the National Committee of Quality Assurance (NCQA).

Tip sheets are also available in the provider resources section that give guidance and coding information on individual HEDIS® measures for measure compliance.

Click here to view the “Introduction to HEDIS® 2018” presentation.

Click here to view the tip sheets.

Please email any HEDIS® questions to GCHP’s Quality Improvement Department at hedis@goldchp.org.