Healthy Families Program (HFP) FAQs for Providers

Q. What is the HFP?
A. HFP is California’s version of the Children’s Health Insurance Program (CHIP). The HFP was previously administered by the Managed Risk Medical Insurance Board (MRMIB) and served over 863,000 children with health, dental and vision coverage. There are approximately 20,000 children in Ventura County covered under this program.

Q. Why is HFP transitioning to Medi-Cal?
A. Assembly Bill (AB) 1494, Chapter 28, Statutes of 2012, provides for the transition of HFP subscribers to the Medi-Cal program commencing no sooner than January 1, 2013.

Q. When will Ventura County Transition take place?
A. Children will move from HFP to Medi-Cal in four phases over the course of the year. Ventura County HFP members transition during phase three, which is scheduled to begin on August 1, 2013.

Q. Is HFP still open for enrollment?
A. HFP will continue to enroll babies who are on the Access for Infants and Mothers (AIM) Program into HFP. Beginning no sooner than January 1, 2013, HFP will stop enrolling all other children, who are not on AIM. AIM babies will convert to Medi-Cal on August 1, 2013.

Q. When will HFP stop accepting applications?
A. HFP stopped accepting applications January 1, 2013. The current enrollment process for AIM babies has not changed. Application and eligibility will be determined through the Ventura County Human Services Agency (previously through MRMIB) and eligible subscribers will be enrolled in Medi-Cal (administered by Gold Coast Health Plan [GCHP] in Ventura County).

Q. Will children receive the same benefits under Medi-Cal as he/she did under HFP?
A. Benefits will mirror Medi-Cal.
   • Children will have access to CHDP and Vaccines for Children (VFC).
   • Dental Services will be covered through Denti-Cal
   • Behavioral Health Services will be covered through Medi-Cal Behavioral Health/Mental Health Provider.
   • No co-payments

Source: Department of Health Care Services
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Q. Will I be able to see my patients that are covered under HFP if I am a GCHP provider?
A. Yes, if you are a GCHP contracted provider you will be able to continue to see your current members.

Q. Will I be able to see my patients that are covered under HFP if I am NOT a GCHP provider?
A. GCHP’s number one priority is continuity of care for these members with minimal disruptions. GCHP will make every effort to allow subscribers to maintain their current PCP connection with minimal to no disruptions of ongoing, established treatment.

If you are not currently a GCHP provider, please contact us.
Providerrelations@goldchp.org

Q. How will reimbursement be handled for subscribers once the transition will take place?
A. Reimbursement will be at a rate equal to the Medi-Cal fee-for-service fee schedule. Reimbursement for services covered under an at capitation agreement will remain the same.