



Memorandum

To: Gold Coast Health Plan Providers

From: Steve Peiser, Senior Director of Network Management

Re: **Access to the Preauthorization Treatment Request Form**

Date: March 20, 2020

Gold Coast Health Plan (GCHP) has received reports that providers have had difficulties accessing the Preauthorization Treatment Request Form (PTRF) through the provider portal.

To access the PTRF, [click here](#). As always, you can submit the completed form via fax to 1-855-883-1552.

GCHP adheres to stringent regulatory requirements regarding confidentiality. For you to gain access to the portal, GCHP needs to verify your TIN and NPI. Without the ability to validate this information, you will not be able to access the portal or the information it contains.

For more information, contact GCHP's Provider Relations Department at ProviderRelations@goldchp.org.