

Memorandum

To: Gold Coast Health Plan Providers

From: Anne Freese, Pharm D., Director of Pharmacy

Re: **Issues Affecting Access to Pharmacy Services During the COVID-19 Pandemic**

Date: March 20, 2020

Gold Coast Health Plan (GCHP) is committed to ensuring that Plan members have access to all necessary medications during the COVID-19 pandemic. To address pharmaceutical concerns, GCHP has created a document with information for pharmacies and pharmacists regarding benefit status and formulary changes made to ensure necessary access for Plan members.

The document contains information about:

- Day Supply Limits and Refill-Too-Soon Edits
- Utilization Management Edits (PA, ST, QL, AGE, etc.)
- Reported Drugs with Limited Inventory in Ventura County

[Click here](#) to view the document. For questions regarding GCHP policies, contact Anne Freese, director of pharmacy, at AFreese@goldchp.org. To request any overrides, contact OptumRX at 1-855-297-2870.