

Issues Affecting Access to Pharmacy Services During the COVID-19 Pandemic

Gold Coast Health Plan (GCHP) is committed to ensuring that Plan members have access to all necessary medications during this time. This document contains necessary information for pharmacies and pharmacists regarding benefit status and formulary changes made to ensure necessary access for GCHP members.

Day Supply Limits and Refill-Too-Soon Edits

- As of March 13, 2020, GCHP has lifted the refill-too-soon (RTS) edit on prescriptions.
 - » GCHP will have the RTS edit placed back on prescriptions in the near future.
 - » Utilize the override code of 13 indicating the need for an override related to a local emergency.
- As of March 18, 2020, GCHP allows up to 90-day supplies on all maintenance medications. Quantity limits need to be adjusted to match the new day supply. If you encounter a rejection based upon quantity that would otherwise be appropriate for a 30-day supply, please contact OptumRx for an override at 1-855-297-2870. State that the override is related to COVID-19.

Utilization Management Edits (PA, ST, QL, Age, etc.)

- As of March 19, 2020, there are no changes in the Utilization Management (UM) requirements.
- GCHP will automatically extend all prior authorizations for chronic maintenance medications that expire before May 1, 2020 for 90 days.
- For any overrides needed for members affected by COVID-19, please contact OptumRx for an override at 1-855-297-2870. Be sure to state that the need for the override is related to COVID-19.

Reported Drugs with Limited Inventory in Ventura County

For any override needed for the alternatives listed below, please contact OptumRx and request an override of the alternative drug product. OptumRx will give authorizations for up to a 90-day supply of the alternative medication and GCHP will constantly monitor drug supply for formulary changes.

Drug	Issue	GCHP Formulary Status
Angiotensin Receptor Blockers (ARBs): <ul style="list-style-type: none"> • Valsartan • Olmesartan • Losartan 	Identified as having limited or no availability in Ventura County.	The following alternatives are available unrestricted on GCHP's formulary: <ul style="list-style-type: none"> • Candesartan • Eprosartan • Irbesartan • Generic ACE inhibitors
Albuterol HFA Inhalers	Limited or allocated supply of multiple brand and generic products.	All branded and generic albuterol HFA inhalers (Proventil HFA, Ventolin HFA, Proair HFA) are available through GCHP.
Fluticasone / Salmeterol diskus inhaler (generic for Advair Diskus)	Allocated supply of the generic.	No changes at this time; contact OptumRx for an override for the brand if necessary.
Albuterol 0.083% nebulizer solution	Limited or allocated supply.	Levalbuterol nebulizer solution may be dispensed upon authorization from the MD. Contact OptumRx for an override for the alternative if necessary.
Atropine Ophthalmic 1% Solution	Shortage recognized by the ASHP.	Formulary alternatives include tropicamide, homatropine, and cyclopentolate. Please contact the prescribing provider to request an appropriate alternative.