



Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)

Quality Improvement Committee Meeting

Bell Canyon Conference Room at Gold Coast Health Plan
770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

Tuesday, June 19, 2018

3:00 p.m.

CALL TO ORDER / ROLL CALL / INTRODUCTIONS

PUBLIC COMMENT

A Speaker Card must be completed and submitted to the committee secretary by anyone wishing to comment:

- **Public Comment** - Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee. Speakers are limited to three minutes.
- **Agenda Item Comment** - Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item. Speakers are limited to three minutes.

OPEN SESSION

1. **APPROVE MINUTES**

Minutes of Regular Meeting on March 27, 2108

2. **ACTION ITEMS UPDATE**

No Action Items to review

3. **OLD BUSINESS**

- DHCS Performance Improvement Projects (PIP)
- DHCS Improvement Projects (IPs)

Meeting Agenda available at www.goldcoasthealthplan.org

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.

**Ventura County Medi-Cal Managed Care Commission (VCMCC) dba Gold Coast Health Plan
June 19, 2018 Quality Improvement Committee Meeting Agenda (*continued*)**

LOCATION: Bell Canyon Conference Room, 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

TIME: 3:00 p.m.

4. APPROVAL ITEMS

- 2017 QI Work Plan Evaluation
- 2018 QI Program Description
- 2018 QI Work Plan
- Kaiser 2017 Quality Improvement Program Evaluation
- Kaiser 2018 Quality Improvement Work Plan
- Kaiser 2018 Quality Program Description

5. NEW BUSINESS

- Approach to Quality
- Preliminary HEDIS Comparison Rates
- Compliance / Delegation Oversight Update
- QIC Dashboard and Department / Committee Updates
 - Quality Improvement
 - Grievance and Appeals
 - Pharmacy
 - Utilization Management
 - Credentials / Peer Review
 - Member Services
 - Network Operations
 - Cultural Linguistics/Health Education
 - Medical Advisory Committee

CLOSED SESSION

None

ADJOURNMENT

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on September 25, 2018 at 3:00 p.m. at 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010.

Meeting Agenda available at www.goldcoasthealthplan.org

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