

**Ventura County Medi-Cal Managed Care Commission (VCMMCC)  
dba Gold Coast Health Plan (GCHP)**

**July 25, 2016 Regular Meeting Minutes**

**CALL TO ORDER**

Commissioner Darren Lee called the meeting to order at 3:17 p.m. in the Community Room located at Gold Coast Health Plan, 711 E. Daily Drive, Camarillo, California.

**PLEDGE OF ALLEGIANCE**

Commissioner Lee led the Pledge of Allegiance.

**ROLL CALL**

Present: Commissioners Lanyard Dial M.D., Barry Fisher, Peter Foy (arrived at 3:55 p.m.), Michele Laba, M.D., Darren Lee, Gagan Pawar, M.D., Dee Pupa, Jennifer Swenson (arrived 3:32 p.m.)

Absent: Commissioners Antonio Alatorre and Shawn Atin

**PUBLIC COMMENT**

None.

**CONSENT CALENDAR**

- 1. Approval of Ventura County Medical Managed Care Commission Regular Meeting Minutes of June 27, 2016.**

**RECOMMENDATION:** Approve the minutes.

Commissioner Dial moved to approve the recommendation. Commissioner Lee seconded.

**AYES:** Commissioners Dial, Fisher, Laba, Lee, Pawar, and Pupa.

**NOES:** None.

**ABSTAIN:** None.

**ABSENT:** Commissioners Alatorre, Atin, Foy, and Swenson.

Commissioner Lee declared the motion carried.

## **FORMAL ACTION ITEMS**

### **2. May 2016 Fiscal Year to Date Financials**

RECOMMENDATION: Accept and file May 2016 Fiscal Year to Date Financials.

Patricia Mowlavi, Chief Financial Officer, reported GCHP's financial performance remained positive for the past eleven months; net assets were \$35 million; and medical and administrative costs had increased, but remained under budget. It was noted the state of California had not made the May and June payments, however, GCHP made the provider payments and this will be reflected in the June financials.

Commissioner Fisher moved to approve the recommendation. Commissioner Lee seconded.

AYES: Commissioners Dial, Fisher, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioners Alatorre, Atin, Foy, and Swenson.

Commissioner Lee declared the motion carried.

### **3. Appointment of Audit Committee Vacancy Replacement**

RECOMMENDATION: Appoint an Audit Committee member to fill the vacancy.

Ms. Mowlavi stated the appointment is to fill the vacancy left by Commissioner Glycer.

Commissioner Lee nominated Commissioner Swenson to fill the vacancy on the Audit Committee. Commissioner Fisher seconded.

AYES: Commissioners Dial, Fisher, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioners Alatorre, Atin, Foy, and Swenson.

Commissioner Lee declared the motion carried.

**4. Approve Amendment to Professional Services Contract for Network Development and Contracting**

RECOMMENDATION: Approve amendment to professional services agreement with Steven Peiser, an individual, in an amount not-to-exceed \$200,000.

Ruth Watson, Chief Operating Officer, stated as the Department of Health Care Services and the Center for Medicare and Medicaid are moving towards value-based reimbursement, GCHP had contracted with Steven Piser in January 2016 to develop and implement the Plan's contracting strategy and value-based programs. A full-time position is being added to the organization, but staff seeks to continue the progress being made by the contractor.

Clarification was made that the amendment was for \$100,000 with the total dollar amount of the contract being \$200,000, and the amendment was necessary as the position would not be added until the beginning of the new fiscal year and budget.

Commissioner Dial moved to approve the recommendation. Commissioner Fisher seconded.

AYES: Commissioners Dial, Fisher, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioners Alatorre, Atin, Foy, and Swenson.

Commissioner Lee declared the motion carried.

**5. Consider Resolution Authorizing Starting Regular Meeting Dates for the Remainder of the 2016 Calendar Year at 2:00 p.m.**

RECOMMENDATION: Adopt Resolution No. 2016-02 authorizing starting regular meeting dates for the remainder of 2016 calendar year at 2:00 p.m.

Scott Campbell, General Counsel, stated this item is to formally change the meeting times from 3 p.m. to 2 p.m. with meetings occurring at 711 E. Daily Drive, Community Room, Camarillo, CA 93010.

Commissioner Dial moved to approve the recommendation. Commissioner Fisher seconded.

AYES: Commissioners Dial, Fisher, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioners Alatorre, Atin, Foy, and Swenson.

Commissioner Lee declared the motion carried.

## **REPORTS**

### **6. Chief Executive Officer (CEO) Update**

Dale Villani, Chief Executive Officer, noted as legislature is not in session, there are no pending bills being followed. Mr. Villani welcomed everyone to the new Community Room stating it would be available to the community and organizations. GCHP will be celebrating its five year anniversary on Friday, July 29, 2016, and the Commissioners are invited to attend.

A discussion followed between the Commissioners and Mr. Villani regarding the vision service provider and mental health behavioral organization audits and the resulting deficiencies found. Mr. Villani stated the Plan is waiting for a final response from the mental health behavioral organization, which has been given its corrective action plan and should be received by the end of the week. Once received, the Compliance Committee will decide the next steps taken.

### **7. Chief Operations Officer (COO) Update**

Ms. Watson stated current membership is at 207,019 and the full scope Medi-Cal for all children projection was set at 2,917 in which GCHP has received 88% of these children.

A discussion followed between the Commissioners and staff regarding the locations of the member orientations being conducted countywide; the ratio of the attendees not being consistent with membership; and the members' materials being provided in both English and Spanish.

Commissioner Swenson arrived at 3:32 p.m.

Ms. Watson reported the Xerox contract was extended to October 31, 2016, under the existing terms and staff is preparing a request for proposals that will separate the various administrative services into "service towers" thereby eliminating all of the services bundled into one per member per month rate. This would allow GCHP the flexibility to uncouple services and either re-vend them or bring them in-house. It was noted Xerox is performing to the contract requirements, but they are not creating opportunities or efficiencies to better their processes.

Commissioner Lee complemented GCHP on their clinical appeal process as the Plan demonstrates a willingness to make the correct decision.

## **8. Chief Medical Officer (CMO) Update**

C. Al Reeves, Chief Medical Officer, stated the monthly health services report remains the same.

Lupe Gonzalez, Director of Health Education Disease Management, stated the Department of Health Care Services requires the Plan to assess its members' language and culture and a survey will be given in August to approximately 2,000 members regarding language preference, health beliefs, access to services, and health education with the resulting data provided by the end of October.

A discussion followed between the Commissioners and staff regarding the top ten primary diagnoses and increasing the encounter information to include additional diagnoses by incentivizing the providers.

Commissioner Fisher moved to approve the recommendation to accept and file the reports. Commissioner Lee seconded.

AYES: Commissioners Dial, Fisher, Laba, Lee, Pawar, Pupa, and Swenson.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioners Alatorre, Atin, and Foy.

Commissioner Lee declared the motion carried.

Mr. Campbell announced the Closed Sessions items are the ones listed on the Agenda and on Agenda Item No. 13, Conference with Legal Counsel – Existing Litigation, Commissioner Pawar will be recusing herself.

## **CLOSED SESSION**

The Commission adjourned to Closed Session at 3:50 p.m. regarding the following items:

### **9. PUBLIC EMPLOYEE APPOINTMENT**

Title: Chief Diversity Officer

### **10. CONFERENCE WITH LABOR NEGOTIATORS**

Agency designated representatives: Scott Campbell, General Counsel

Unrepresented employee: Chief Diversity Officer

**11. PUBLIC EMPLOYEE APPOINTMENT**

Title: Chief Executive Officer

**12. CONFERENCE WITH LABOR NEGOTIATORS**

Agency designated representatives: Scott Campbell, General Counsel

Unrepresented employee: Chief Executive Officer

**13. CONFERENCE WITH LEGAL COUNSEL – ANTICIPATED LITIGATION**

Significant exposure to litigation pursuant to paragraph (2) of subdivision (d) of Section 54956.9: One Case

Commissioner Foy arrived at 3:55 p.m.

**OPEN SESSION**

The Regular Meeting reconvened at 5:15 p.m.

Mr. Campbell stated there was no reportable action taken.

**COMMENTS FROM COMMISSIONERS**

None.

**ADJOURNMENT**

The meeting was adjourned at 5:20 p.m.

APPROVED:



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Tracy J. Oehler, Clerk of the Board