



Memorandum

To: Practitioners & Office Managers
From: William Freeman, Director of Network Operations
Re: **Provider Portal System Upgrade**
Date: July 31, 2015

Gold Coast Health Plan's Provider Portal will be undergoing a scheduled system upgrade this weekend. The portal will be unavailable starting **today at 6 p.m. through 6 a.m. on Mon., August 3.**

If you require assistance, please contact Network Operations at ProviderRelations@goldchp.org.