



Ventura County Medi-Cal Managed Care Commission (VCMCC)  
dba Gold Coast Health Plan (GCHP)

## **Quality Improvement Committee Meeting**

Executive Conference Room at Gold Coast Health Plan  
711 E. Daily Drive, Suite 106, Camarillo, CA 93010  
**Tuesday, June 30, 2015**  
**3:00 p.m.**

### **AGENDA**

#### **CALL TO ORDER / ROLL CALL / INTRODUCTIONS**

#### **PUBLIC COMMENT**

A Speaker Card must be completed and submitted to the CMO's assistant by anyone wishing to comment:

- **Public Comment** - Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee.
- **Agenda Item Comment** - Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item.

#### **OPEN SESSION**

1. **APPROVE MINUTES**  
Minutes of Regular Meeting on March 31, 2015
2. **ACTION ITEMS UPDATE**  
Action Items Log
3. **OLD BUSINESS**
  - CAHPS Survey Follow-up

Meeting Agenda available at [www.goldcoasthealthplan.org](http://www.goldcoasthealthplan.org)

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**ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.**

**IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT LUPE AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.**

**Ventura County Medi-Cal Managed Care Commission (VCMCC) dba Gold Coast Health Plan  
June 30, 2015 Quality Improvement Committee Meeting Agenda (continued)**

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#### **4. NEW BUSINESS**

- QI Department Report
  1. Internal QIP Retinal Eye Exam
  2. All Cause Readmission QIP
  3. FSR / IHA Monitoring /PARS
  4. Potential Quality Issue (PQI) Report
  5. HEDIS Results
  6. Member Incentive Program:
    - Postpartum Visits
    - Well Child Visits in the Third, Fourth, Fifth, and Sixth years
  
- Compliance Committee Report
- Quality Improvement Dashboard / Subcommittee Reports
  - Pharmacy & Therapeutics (P&T) Committee
  - Credentials / Peer Review Committee (C/PRC)
  - Utilization Management Committee (UMC)
  - Medical Advisory Committee (MAC)
  - Member Services Committee (MSC)
  - Grievance & Appeals (G&A) Committee
  - Network Planning Committee (NMC)
  - Health Education Committee (HEC)
  - Cultural Linguistics Committee (CLC)
  
- Policy Review Committee Report

#### **5. APPROVAL ITEMS**

- A. 2015 Kaiser Permanente Quality Program Description
- B. 2015 Kaiser Permanente Quality Work Plan
- C. 2015 Kaiser Permanente Quality Evaluation

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D. QI – 002 External Accountability Set, QIPs and CAHPs

**CLOSED SESSION**

None

**ADJOURNMENT**

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on September 29, 2015 at 3:00 p.m. in the Executive Conference Room at 711 E. Daily Drive, Suite 106, Camarillo, CA 93010.

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