

Dear Member,

Welcome to Gold Coast Health Plan!

As a Ventura County Medi-Cal recipient you are automatically enrolled in Gold Coast Health Plan (GCHP).

Your care must be provided by doctors or clinics that are part of GCHP. You will need to pick one doctor (or clinic) for all your medical needs. We call that doctor (or clinic) a “Primary Care Provider” or PCP. You must choose a PCP for yourself and other eligible members of your family. You can choose the same PCP for all your family members. Or, each family member may have a separate PCP.

Some documents are enclosed to help you choose a PCP:

- A Provider Directory
- A PCP Selection Form
- A postage-paid envelope to return your PCP Selection Form

Please pick a PCP from the directory and return your completed Selection Form in the postage-paid envelope as soon as possible. If you do not choose a PCP within 30 days, GCHP will choose one for you. You may change your PCP at any time.

You will receive your GCHP membership ID card and handbook soon. If you need to see a doctor before you receive a GCHP membership ID card, please take this letter, along with your Medi-Cal BIC card, to your doctor as proof of membership in GCHP.

We look forward to serving your needs. If you have any questions, call GCHP Member Services at 1-888-301-1228, Monday through Friday, from 8:00 am to 5:00 pm. TTY users should call at 1-888-310-7347. Don't forget to visit our website at www.goldcoasthealthplan.org.

Wishing you good health,



Dale Villani
Chief Executive Officer