

Dear Member,

Welcome to Gold Coast Health Plan!

As a Ventura County Medi-Cal recipient you are automatically enrolled in Gold Coast Health Plan (GCHP). You are an “Administrative Member” because you:

- Have Medi-Cal with Share-of-Cost,
- Live in a Long-Term Care facility,
- Have Medi-Cal from Ventura County but live in a different county, or
- Have Medi-Cal and some other insurance

You do not need to pick a Primary Care Physician. You may get care from any willing Medi-Cal provider.

In this packet is your GCHP membership ID card and handbook. Bring this membership ID card and your Medi-Cal BIC card when you visit your doctor or pharmacy.

We look forward to serving your needs. If you have any questions, call GCHP Member Services at 1-888-301-1228, Monday through Friday, from 8:00 am to 5:00 pm. TTY users should call at 1-888-310-7347. Don't forget to visit our website at www.goldcoasthealthplan.org.

Wishing you good health,



Dale Villani
Chief Executive Officer