



Memorandum

To: Gold Coast Health Plan Providers
From: William Freeman, Director of Network Operations
Re: **Crossover Claims for Dual Eligible Members**
Date: March 4, 2015

Gold Coast Health Plan (GCHP) will begin accepting electronic Crossover Claims for Dual Eligible Members (Medi-Medis) for Medicare Part B claims with dates of service on and after April 1, 2015.

GCHP will be receiving a Medicare Part B Medi-Medi Crossover Claims file from the Department of Health Care Services (DHCS) automatically. As a result, providers will no longer need to submit hardcopy (paper) claims for Part B services with the Medicare Explanation of Benefits (MEOB) attached to GCHP.

This Change Is Effective For Claims with Dates of Service On or After April 1, 2015.

GCHP will only be receiving a Part B electronic claims file from DHCS. Providers will need to continue to submit claims for Part A services for Medi-Medi members in hardcopy format to GCHP with the MEOB attached (for more information please refer to the [GCHP Provider Manual](#)).

For questions regarding Medi-Medi Crossover Claims, please call GCHP Customer Service at 1-888-301-1228 or email GCHP Network Operations at providerrelations@goldchp.org.