



ICD-10 (International Classification of Diseases) Services RFP FAQs

- Q. Who performed Phase I – Readiness and Impact Assessment and Phase II – Strategy Development? Is the company who performed Phase I and II in consideration for this work?**
- A. *The company who performed Phase I is in consideration for this work.*
- Q. Did the Readiness and Impact Assessment generate any work estimates for Phase III-VII? If so, what is work effort?**
- A. *Intent of readiness assessment was to set the groundwork for 100% internal work effort. Due to resource constraints within GCHP, it was determined we needed to work with an outside vendor to ensure completion of ICD-10 readiness.*
- Q. What is the timeline for each of the items within Phase III-VII?**
- A. *We are looking for vendor to assist in determining the timeline for each of the items to meet the CMS deadline of 10/1/2014.*
- Q. What are the lists of applications being impacted as identified per Phase I and II?**
- A. *Core transaction systems, MMS, Claims, etc. are purchased products and are ICD-10 compliant. We are looking for someone to build, manage and execute the testing between our providers and these systems to ensure we can accurately process claims and exchange ICD-10 data. Additionally, we are looking for assistance in addressing reporting impacts – i.e. crossover from ICD-9 to ICD-10 for our historical reporting (BI and Datawarehouse).*
- Q. What SLAs are tied to Phase III for each area of requirements, development, testing and implementation?**
- A. **Requirements** – *Functional requirements document approved by GCHP*
Development – *Task list, governance and management of any remediation activities that may need to occur based on test results*
Testing – *Must produce and GCHP sign off on the following:*
Test Strategy Document to include GCHP contracted providers/medical groups, TPAs (VSP, Xerox/ACS,), exchange of encounter data with DHCS, and any internal/external report remediation
GCHP approved test plan with milestones, tasks, task owners, and due



dates for above listed entities.

GCHP approved test scenarios for each provider/medical group and
TPA and Regulators (i.e. DHCS)

GCHP approved documented test results to defined scenarios
– Pass/Fail Rate

Executive Test Summary

- Q. Have any of the deliverables been identified with the assessment?**
A. *No.*
- Q. If the vendor identifies additional deliverables, can those be added?**
A. *Yes, and agreed upon by GCHP*
- Q. Where on the spectrum do you stand? Resource management only or a fully outsourced program?**
A. *Resource augmentation – we will have some resources available to support the work to be done.*
- Q. If assumed, what are the types of resources/resource counts will be needed to assist the effort and who will manage?**
A. *To Be Determined*
- Q. What commitment of SME time will be available from all ICD-10 workstreams?**
A. *To Be Determined*
- Q. What automated test tools exist?**
A. *None*
- Q. Does a dedicated testing environment exist for internal and external testing?**
A. *There is an ICD-10 ready test environment for the core transaction system, as well as testing environments for the MMS and BI tool.*
- Q. Have any external entities agreed to partner for testing? Who are these partners?**
A. *At this point, No.*
- Q. Did the assessment plan for external testing account for formats and technical components of how external testing would function?**
A. *No.*



- Q. Are there any assumptions or projections on the number of test cases/scripts that need to be generated?**
A. No.
- Q. What is the desired end date for unit testing?**
A. We do not anticipate any code changes to our systems for ICD-10 remediation – these are purchased systems that are already ICD-10 compliant. We are defining unit testing as the testing of changes to actual code.
- Q. What is the plan to integrate UAT and align the business units for appropriate sign offs?**
A. We are looking for the vendor to provide this.
- Q. What is the desired end date for all other system testing?**
A. Prior to 10/1/2014, based on the vendor's plan.
- Q. Are you looking for a “boxed” training solution, or are you looking for a vendor to develop content with your organization and to perform the training?**
A. We are looking for the vendor to develop the content and perhaps provide a “train the trainer” solution that GCHP will execute.
- Q. Have training profiles/users been established yet?**
A. No.
- Q. Have training modules been identified?**
A. No.
- Q. How much time is being permitted at the beginning of Phases III – VII to allow for the consumption and review of previously generated artifacts, such as the Readiness and Impact Assessment?**
A. TBD, to be agreed upon with the chosen vendor.
- Q. How formalized are your PMO processes/artifacts? Would you be assuming the vendor would take on PM ownership over the program?**
A. Program owner will be internal, but it is expected that vendor PM will manage day-to-day plan tasks/activities and report through the GCHP program manager.