

**Ventura County Medi-Cal Managed Care Commission  
(VCMCC) dba Gold Coast Health Plan (GCHP)  
Executive / Finance Committee Meeting Minutes  
June 21, 2012**

**CALL TO ORDER**

Chair Gonzalez called the meeting to order at 1:30 p.m. in Suite 230 at the Ventura County Public Health Building located at 2240 E. Gonzalez Road, Oxnard, CA 93036.

**ROLL CALL**

**COMMITTEE MEMBERS PRESENT**

**Robert Gonzalez, MD**, Ventura County Health Care Agency  
**Roberto S. Juarez**, Clinicas del Camino Real, Inc.  
**Catherine Rodriguez**, Ventura County Medical Health System

**EXCUSED / ABSENT MEMBERS**

**David Glycer**, Private Hospitals / Healthcare System  
*Vacant Seat*

**STAFF IN ATTENDANCE**

**Cassie Undlin**, Interim CEO  
**Sonia DeMarta**, Interim CFO  
**Nancy Kierstyn Schreiner**, Legal Counsel (left at 3:45 p.m.)  
**Paula Cabral**, Administrative Assistant  
**Lorraine Kor**, Administrative Assistant  
**Guillermo Gonzalez**, Government Affairs Director  
**Steven Lalich**, Communication Director

Chair Gonzalez acknowledged Dr. Chawla and noted that she will be joining the Committee; however, her appointment must be approved by the Commission.

**PUBLIC COMMENT**

None.

**1. APPROVAL OF MINUTES**

**a. March 20, 2012 Meeting Minutes**

Chair Gonzalez moved to approve the Minutes from the March 20, 2012 Meeting. Committee Member Juarez seconded. The motion carried. **Approved 3-0.**

## **2. ACCEPT AND FILE CEO UPDATE**

Interim CEO Undlin stated that claims have come in higher than anticipated and may be attributed to long-term care. Staff is investigating to make sure that everything that was paid was authorized. There have been problems with interim billing and we have to be assured that the system is set up properly.

Discussion was held regarding hospital claims. Interim CEO Undlin stated that someone is being brought in to audit the hospital claims because they are not accurate. At this time hospital claims are being researched on a case by case basis. Interim CEO Undlin added that staff is also investigating the medical necessity.

Interim CFO DeMarta stated that approximately \$6 million in refunds for overpayments and duplicate billings have been received. CEO Undlin added that the problem is being fixed.

Interim CEO Undlin announced that the new website is up and encouraged the Committee Members to review the site. She added that the website was introduced to the Consumer Advisory Committee to allow them to make suggestions on making the site more useful to the public.

Interim CEO Undlin noted that Interim CFO DeMarta has been touring building sites; however the County has allocated additional space in the current building so we will probably not be moving until after the first of the year.

Interim CEO Undlin explained that all hospital contracts will be extended for 90 days until we have data to work with and probably won't see a rate increase until next year.

Interim CEO Undlin updated the Committee that an IT Assessment is being done to see why we are continuing to receive so many refunds. We have done a lot of work with ACS.

## **3. ACCEPT AND FILE FINANCIAL REPORT**

### **a. May Financials**

Interim CFO DeMarta reported that revenue has been consistent. Administrative charges were up due to new hires. Healthcare IBNR were increased by \$3 million upon advice from BRG and Milliman. Beginning July 1<sup>st</sup> TNE will be increased to 36% from 30%.

In response to questions from the Committee, Interim CFO DeMarta noted that the \$12,000 advertising costs were from the CEO and CFO positions.

Interim CEO Undlin reviewed long-term care and transplant costs which are top priorities due to the high costs. She explained that this will be presented to the Commission and she is considering doing in-house assessments.

Interim CFO DeMarta reviewed the Milliman reports, diagnostic validating reports and financial trending reports.

**b. Budget**

Interim CFO DeMarta suggested that David Glycer and / or Catherine Rodriguez review the budget and work with GCHP staff, Committee Members Rodriguez and Glycer agreed.

**4. AUTO ASSIGNMENT POLICY UPDATE**

Interim CEO Undlin reviewed the items provided in the packet and the information was thoroughly discussed.

Committee Member Juarez reviewed the 3:1 Auto Assignment Policy that was supposed to have taken place on July 1, 2011, but did not.

Interim CEO Undlin stated that it was very different than what should have been done and proposed that either sending zero to Traditional or keeping it the way it is - but a policy needs to be established so that the Plan is in compliance with the State.

Chair Gonzalez stated that it will be determined how Auto Assignments were done and how they should have been done. Chair Gonzalez added there will be a full discussion at the Commission Meeting regarding this matter.

**5. CONTRACT REVIEW**

Interim CEO Undlin reviewed the Tatum and BRG contracts. The Tatum contract needs to be extended by \$20,000-\$30,000 for 10-15 days (one month extension).

Committee Member Juarez requested that a "Not to Exceed" clause be added to the contract and requested to review the contract again. Chair Gonzalez stated that the original contract for Tatum was \$310,000 and another \$30,000 can be added. Tatum will submit a progress report to the Committee for review.

BRG has estimated an additional \$100,000-\$140,000 because the State wants them to continue working with the Plan due to claim volume concerns.

**6. BOARD COMMITTEES, PLANNING**

This item was not discussed.


**OTHER**

Chair Gonzalez suggested to the Committee that the meetings take place once per month and return to 3:00 p.m. and look into the possibility of moving to another day of the week. The July 5<sup>th</sup> meeting will be cancelled.

**ADJOURNMENT**

The meeting adjourned at 5:15 p.m.

APPROVED:

  
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Traci R. McGinley, MMC, Clerk of the Board