

**Ventura County Medi-Cal Managed Care Commission  
(VCOMMCC) dba Gold Coast Health Plan (GCHP)  
Executive / Finance Committee Meeting Minutes  
April 19, 2012**

**CALL TO ORDER**

Chair Interim CEO Undlin called the meeting to order at 3:00 p.m. in Suite 230 at the Ventura County Public Health Building located at 2240 E. Gonzales Road, Oxnard, CA 93036.

**COMMITTEE MEMBERS PRESENT**

**David Glyer**, Private Hospitals / Healthcare System  
**Robert Gonzalez, MD**, Ventura County Health Care Agency  
**Roberto S. Juarez**, Clinicas del Camino Real, Inc.  
**Catherine Rodriguez**, Ventura County Medical Health System

**EXCUSED / ABSENT MEMBERS**

*Seat Vacant*

**STAFF EX OFFICIO COMMITTEE MEMBERS**

**Cassie Undlin**, Chair, CEO  
**Sonia DeMarta**, Vice-Chair, Interim CFO  
**Nancy Kierstyn Schreiner**, Legal Counsel

**ADDITIONAL STAFF IN ATTENDANCE**

**Traci R. McGinley**, Clerk of the Board  
**Lorraine Kor**, Administrative Assistant  
**Steve Lalich**, Communications Director  
**Lyndon Turner**, Sr. Financial Analyst

The Pledge of Allegiance was recited.

**PUBLIC COMMENT**

None.

**1. APPROVAL OF MINUTES**

None at this time.

**2. ACCEPT AND FILE CEO UPDATE**

Chair Undlin thanked the Committee for the opportunity, it is a challenge, but there are a lot of good people that want to do the right thing and get this plan working.

Chair Undlin noted that there was a lot of work that needed to be done, what BRG has done has been a big help for her and her colleagues they are working on a Financing, Operations and Technology project and BRG's report will be a major lead.

The Plan needs to be following the Auto Assignment Policy that was approved by the State. The Special Auto Assignment Group met and reviewed everything. The State will not accept a system that does not assign to all.

Chair Undlin noted that she was in the process of evaluating the website, what was currently being used and see if what we bought will work for members.

Committee Member Rodriguez asked how Undlin's partners in Tatum would come and do assessments. If it would collaborate with BRG's report? Would the findings be published? Chair Undlin responded that the Committee would be informed but expressed her concern about whether it would slow the speed of the process. They have gone to one level and Tatum expects to go one step further.

Committee Member Rodriguez asked about the Auto Assignment Committee. Chair Undlin responded that reconciliations are in process. She may have someone from Tatum Group pull that together. It will be harder than she anticipated. Because it is retro and not current it is a little lower concern than claims.

It appears that the system will not allow the Auto Assignment policy as was approved by the Commission. Committee Member Glyer noted that the policy allowed the CEO to make changes.

### **3. ACCEPT AND FILE FINANCIAL REPORT**

#### **a. March Financials**

Interim CFO Interim CFO DeMarta reviewed the March Financials as was provided in the packet.

Committee Member Gonzalez voiced his appreciation for this type of presentation.

Counsel Schreiner left (3:36 p.m.)

Interim CFO DeMarta noted that Outside Services Other includes BRG Phase 1 project.

Committee Member Rodriguez asked what three month retro was. Interim CFO DeMarta explained that ACS is going back and reviewing retro payments and billing GCHP. Committee Member Rodriguez asked how we were capturing it. Interim CFO DeMarta responded that we know because the State information shows.

There was consensus that the full reports go before the Commission; however the Committee will advise the Commission that the information was fully discussed and reviewed at the Committee Meeting and a short summary will be provided to the Commission during the Commission Meeting.

Committee Member Rodriguez noted that we have \$53 million in the bank and we are able to afford our liabilities, she did not see any question about insolvency. And that would be a good point to relay.

#### **4. CONTRACT REVIEW**

Chair Undlin highlighted that there were two contracts for review: 1) The HEDIS package is quality measures and is over \$100,000; 2) ACS contract. We have received a request for a rate increase.

Committee Member Rodriguez asked if a reopener was included. Interim CFO DeMarta responded that it was a 5 year contract, but ACS wanted to do an amendment.

Committee Member Gonzalez noted that the Commission will really want to review this.

Committee Member Rodriguez asked about a formal evaluation of how their performance has been. Chair Undlin responded stating that she believed they had some SLA. Interim CFO DeMarta noted that there were SLAs that were not met.

Ken Dixon of ACS noted that the contract and business model is a 45 day and you now want a 30 day so we have to restructure. Chair Undlin added that Tatum will review the request adding that they have reviewed the vendor contract.

#### **5. TRANSFER OF NURSES FROM ACS TO RGS UPDATE**

Chair Undlin advised the Committee that the target is to get it completed by the end of the month. Nurses are very excited.

#### **6. ACS PRIORITY WORK PLAN REVIEW**

Ken Dixon of ACS noted that the only thing they missed was the IT policy and procedure.

Committee Member Gonzalez stated that the Commission wants to know if we are not meeting deadlines. Chair Undlin added that we had a go live date delay.

Discussion was held regarding electronic payments.

Committee Member Juarez noted that he had asked for the ACS contract and received it, some work was done that was more than \$100,000 so it needs to come back to the Commission. Chair Undlin responded that she is working on those issues.

## **7. SPACE PLAN UPDATE**

Interim CFO DeMarta stated that the RFQ has been posted, they have until tomorrow to supply questions and they must get it to us at the end of month. We should be able to bring it forward at next meeting.

Chair Undlin added that she would like the process in place. It is a big and costly project.

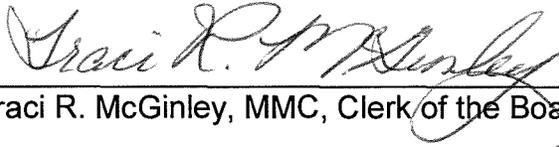
## **COMMENTS FROM COMMITTEE MEMBERS**

Committee Member Gonzalez noted that they had LTC folks coming in. We asked for summary information on where we are. We will need something with that.

## **ADJOURNMENT**

Chair Undlin adjourned the meeting at 4:30 p.m.

APPROVED:



Traci R. McGinley, MMC, Clerk of the Board