

**Ventura County Medi-Cal Managed Care Commission  
(VCOMMCC) dba Gold Coast Health Plan (GCHP)  
Commission Meeting Minutes  
August 26, 2013**

**CALL TO ORDER**

Chair Gonzalez called the meeting to order at 3:11 p.m. in Suite 200 at the Ventura County Public Health Building located at 2240 E. Gonzales Road, Oxnard, CA 93036.

**ROLL CALL**

**COMMISSION MEMBERS IN ATTENDANCE**

**David Araujo, MD**, Ventura County Medical Center Family Medicine Residency Program  
**May Lee Berry**, Medi-Cal Beneficiary Advocate  
**Anil Chawla, MD**, Clinicas del Camino Real, Inc. (arrived at 3:16 p.m.)  
**Lanyard Dial, MD**, Ventura County Medical Association  
**Laurie Eberst**, Private Hospitals / Healthcare System  
**John Fankhauser, MD**, Ventura County Medical Center Executive Committee  
**Eileen Fisler**, Ventura County Health Care Agency  
**Peter Foy**, Ventura County Board of Supervisors  
**Robert Gonzalez, MD**, Ventura County Health Care Agency

**EXCUSED / ABSENT COMMISSION MEMBERS**

**David Glycer**, Private Hospitals / Healthcare System  
**Robert S. Juarez**, Clinicas del Camino Real, Inc.

**STAFF IN ATTENDANCE**

**Michael Engelhard**, CEO  
**Nancy Kierstyn Schreiner**, Legal Counsel  
**Michelle Raleigh**, CFO  
**Ruth Watson**, COO  
**Traci R. McGinley**, Clerk of the Board  
**Charlie Cho, MD**, Chief Medical Officer  
**Connie Harden**, Member Services Project Specialist  
**Melissa Scrymgeour**, IT Director  
**Nancy Wharfield, MD**, Medical Director Health Services  
**Luis Aguilar**, Member Services Manager  
**Brandy Armenta**, Compliance Officer  
**Sherri Bennett**, Provider Network Manager  
**Julie Bloom**, Quality Improvement Director  
**Guillermo Gonzalez**, Government Relations Director  
**Steven Lalich**, Communications Manager  
**Jenny Palm**, Health Services Director  
**Lyndon Turner**, Finance Manager

The Pledge of Allegiance was recited.

Language Interpreting and Translating services provided by GCHP from Lourdes González Campbell and Associates.

### **SWEAR-IN OF COMMISSIONER**

Eileen Fidler, Ventura County Health Care Agency, was sworn in by the Clerk of the Board as a newly appointed Commissioner of the Ventura County Medi-Cal Managed Care Commission dba Gold Coast Health Plan.

### **Introductions**

Stuart Busby, Chief-Capitated Rates Development Division of California Department Health Care Services (DHCS).

### **PUBLIC COMMENT**

None.

#### **1. APPROVE MINUTES**

##### **a. Regular Meeting of July 22, 2013**

Commissioner Fankhauser moved to approve the Regular Meeting Minutes of July 22, 2013. Commissioner Foy seconded. The motion carried. **Approved 7-0.**

#### **2. APPROVAL ITEMS**

##### **a. Workers Compensation**

CFO Raleigh reviewed the written report with the Commission.

Commissioner Chawla arrived.

Commissioner Foy moved to ratify the Executive / Finance Committee's recommendation to continue the workers compensation insurance with The Hartford Company for the coverage year 2013-14. Commissioner Dial seconded. The motion carried. **Approved 8-0.**

##### **b. Dissolution of Committees**

CEO Engelhard provided an overview of the written report.

Regarding the proposed dissolution of the Compliance Committee, Commissioner Fankhauser asked if the items in the quarterly compliance report to the Commission would include issues that have already been investigated. CEO Engelhard responded yes, as well as updates on outstanding audits and reports on other compliance work in process.

Chair Gonzalez asked if the Compliance Committee was subject to the Brown Act. Legal Counsel Schreiner responded that it was created as an ad hoc committee, but if it continues to exist it would need to be designated a standing committee and would be subject to the Brown Act.

Chair Gonzalez expressed concern that issues may not come forward without a Commissioner on the Committee. He asked if there were times that reporting to the Commission would happen in a Closed Session. Legal Counsel Schreiner noted that the subject matter would be reviewed to determine if the report would be done during a Regular Meeting or in Closed Session. CEO Engelhard provided an example, if GCHP had to put a provider on a Corrective Action Plan (CAP) the report to the Commission would be that a provider was placed on a CAP, but if it was necessary to advise the Commission who that provider was that information would go into Closed Session.

Chair Gonzalez questioned how it would work if there was a complaint around an employee and who would determine what was brought forward. CEO Engelhard responded that the Compliance Officer and / or the outside legal counsel would determine what items come forward. CEO Engelhard added that legal counsel and the Compliance Officer would remain on the internal Compliance Committee and so they would monitor the activities of that Committee.

Commissioner Chawla noted that it is typical to have compliance officer reports come to the board with general topics and if something specific needed to come forward it would be in a Closed Session and added that the only reason a Commissioner was previously placed on the Committee was to ensure items were handled.

Concern was expressed about items being filtered or not coming before the Commission.

Chair Gonzalez stated that he was under the impression that the Committee would be discontinued. CEO Engelhard clarified that the issues will still be reviewed, but by a GCHP Compliance Committee composed of staff and outside legal counsel. Significant items or materials discussed at committee would then be reported quarterly to the Commission by the Compliance Officer.

Commissioner Foy moved to approve the Resolution dissolving the Audit Committee, Compensation Committee and the Compliance Committee; with the understanding that the Audit Committee functions will be handled by the Executive Finance Committee, the Compensation Committee could be assembled if needed at a future date and the ad hoc Compliance Committee would dissolve with those functions going to an internal compliance committee composed of staff and outside legal counsel which and that the Compliance Officer would then report out quarterly to the Commission. Commissioner Berry seconded. The motion carried. **Approved 7-1**, with Chair Gonzalez voting no.

## RESOLUTION NO. 2013-001

### A RESOLUTION OF VENTURA COUNTY MEDI-CAL MANAGED CARE COMMISSION dba Gold Coast Health Plan DISSOLVING THE AUDIT COMMITTEE, COMPENSATION COMMITTEE AND THE COMPLIANCE COMMITTEE

#### c. CAC Member Appointments

Connie Harden reviewed the report with the Commission. Discussion was held regarding designation of specific seats on the Consumer Advisory Committee.

Commissioner Araujo questioned if any proposed members were Medi-Cal beneficiaries. Connie Harden responded no and added that no applications were received from beneficiaries. COO Watson added that it is very challenging to obtain beneficiary volunteers; it was even difficult with 400,000 members in Orange County.

Discussion was held as to the requirements of the seats on the Committee and what could be done to obtain beneficiaries on the Committee.

Commissioner Chawla suggested contacting GCHP Members that have spoken at Commission Meetings.

COO Watson added that there were problems in the past with beneficiaries not having transportation to the meetings.

After discussion, CEO Engelhard suggested the seats could be clarified to "represent" beneficiaries versus being a beneficiary themselves.

Chair Gonzalez requested this be agendaized for the next meeting.

Commissioner Berry moved to approve the appointments as requested and for staff to come back to the Commission with a plan to obtain a beneficiary member, suggested verbiage clarifying the designation of the Committee seats and to have an additional seat added to the Committee. Commissioner Foy seconded. The motion carried.

**Approved 8-0.**

### 3. ACCEPT AND FILE ITEMS

#### a. CEO Update

CEO Engelhard reviewed the written report with the Commission.

#### b. CMO Update

CMO Dr. Cho reviewed the CMO Update with the Commission, discussing the pharmacy data and Health Education information. It was noted that the first two medications listed on the Top 10 Drugs by Therapeutic Class page were repeated at the end of the list.

Dr. Wharfield, Medical Director Health Services reviewed the Medical Managed Transition section of the report.

**c. June Financials**

CFO Raleigh reviewed the June financials and provided an overview of the material provided.

Discussion was held regarding the reasons the Administrative Expenditure category was over budget. CFO Raleigh responded that the Administrative Expenses were over in the FY2012-13 year due to excessive staff turnover resulting in the reliance on consultants and temporary workers, which are typically more expensive than hiring staff.

Commissioner Foy moved to approve the Accept and File Items as presented. Commissioner Eberst seconded. The motion carried. **Approved 8-0.**

**4. INFORMATIONAL ITEMS**

**a. FY 2013-14 Regulatory Projects Update**

IT Director Scrymgeour reviewed the report and highlighted the required current and future scheduled projects to be done by the Plan. A great many of the projects are State mandated by budget actions or driven by Federal health care reform legislation. The Plan also highlighted that it is under an existing Corrective Action Plan (CAP) and that the final Medical Audit Review CAP was expected in the coming weeks and will result in additional resource requirements at the Plan.

**b. Plan-to-Plan Update**

CEO Engelhard noted that at the July Commission Meeting AmericasHealth Plan (AHP) requested GCHP write a letter to the State regarding the Plan-to-Plan agreement. CEO Engelhard stated that the letter was sent explaining the history, outlining GCHP's understanding; and asking the Department of Health Care Services (DHCS) to provide guidance with regard to the Plan-to-Plan agreement. The Plan expects to receive a response which will then be shared with the Commission.

**c. Medi-Cal Legislative Update**

The Commissioners had no questions regarding Item 5c and the item was not reviewed during the meeting.

**d. AB 97 Update**

The Commissioners had no questions regarding Item 5d and the item was not reviewed during the meeting.

**e. Health Care Reform Update**

The Commissioners had no questions regarding Item 5e and the item was not reviewed during the meeting.

**f. Healthy Families Update**

COO Watson announced that the Plan's membership has grown to 118,000. Due to the Primary Care Provider (PCP) criteria GCHP put in place for the Healthy Families transition, since August 1, 2013, 76% of the transitioning members have been automatically assigned to a PCP.

Medical Director Health Services Dr. Wharfield added that GCHP placed 983 calls to members to assist in the transition and selection of their PCP; approximately 10% were reached and the outreach will continue after hours the following week.

Discussion was held regarding the criteria used to link a member with a provider and the fact that GCHP is going above and beyond Health Resources and Services Administration (HRSA) rules for assignment members to PCPs.

**COMMENTS FROM COMMISSIONERS**

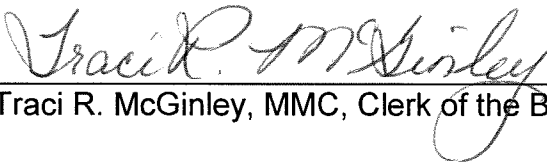
Commissioner Eberst recognized the improvements in the operations of the Plan.

Commissioner Fankhauser noted that this was his last meeting; he will join a mission hospital in Liberia, just south of Monrovia where they have one doctor per 30,000 individuals. He added that he was honored to have been on the Commission.

**ADJOURNMENT**

Meeting adjourned at 5:03 p.m.

APPROVED:



Traci R. McGinley, MMC, Clerk of the Board