

**Ventura County Medi-Cal Managed Care Commission
(VCOMMCC) dba Gold Coast Health Plan (GCHP)
Commission Meeting Minutes
December 20, 2010**

CALL TO ORDER

Chair Powers called the meeting to order at 3:10 p.m.

The Pledge of Allegiance was recited.

1. ROLL CALL

COMMISSION MEMBERS IN ATTENDANCE

Maylee Berry, Medi-Cal Beneficiary Advocate
Anil Chawla, MD, Clinicas del Camino Real, Inc.
Lanyard Dial, MD, Ventura County Medical Association
John Fankhauser, MD, Ventura County Medical Center Executive Committee
Rick Jarvis, Private Hospitals / Healthcare System
Roberto S. Juarez, Clinicas del Camino Real, Inc.
Kathy Long, Ventura County Board of Supervisors
Tim Maurice, Private Hospitals / Healthcare System
Michael Powers, Ventura County Health Care Agency
Catherine Rodriguez, Ventura County Medical Health System

EXCUSED / ABSENT COMMISSIONERS

David Araujo, MD, Ventura County Medical Center Family Medicine Residency Program

STAFF IN ATTENDANCE

Earl Greenia, CEO
Tin Kin Lee, Legal Counsel (arrived at 3:20 p.m.)
Traci R. McGinley, Interim Clerk of the Board
Robert Beltrans, M.D., Interim Chief Medical Officer
Connie Davis, Interim Member Services Director
Darlane Johnsen, Interim Chief Financial Officer
Candice Limousin, Interim Human Resources Director
Paul Roberts, Interim Provider Relations and Provider Contracting
Jim Swoben, Interim Information Technology Director

GUESTS IN ATTENDANCE

Terrie Stanley, Ventura County HealthCare Agency Deputy Director

2. APPROVAL OF MINUTES

The Minutes of the November 15, 2010 Commission Meeting were presented for approval.

Commissioner Maurice moved to approve the November 15, 2010 minutes, Commissioner Berry seconded.

Commissioner Juarez expressed his concerns that the minutes did not adequately reflect the extent of comments by John Fankhauser regarding Mr. Juarez and Clinicas; however, the motion carried. **Approved 7-1**, with Commissioner Juarez voting no.

After discussion regarding types of minutes and procedures for public input, there was consensus that a process be presented to Commission for approval.

3. PUBLIC COMMENT / CORRESPONDENCE

Chair Powers expressed his desire to hear from all individuals requesting to speak, therefore recommended that speakers be limited to two minutes.

Richard Reisman, M.D., Community Memorial Health System - Centers for Family Health (CMHS – CFH), reviewed a handout that they brought showing their different locations, number of patients by payer, medical staff, specialties, physicians and facilities. Dr. Reisman expressed their concern because they are a major Medi-Cal provider.

The following providers from CMHS were also present to express their concerns: Abraham Orozco, M.D.; Heidi Escobar; Michael Green, M.D.; Sendi Flores, PA-C; Ray Menchaca; James Gay; Petra Luna; Davin Lundquest; Steve Jones, M.D.; Adam Thunell, Chief Operating Officer; Victor Pulido and Victor Dominquez.

John Keats, M.D. President/Medical Director and Jaime Quezada, California HealthFirst Physicians, explained that their staff is bi-lingual and 20-50% of their patients are Medi-Cal.

Member of the public, Lupe Anguiano, has been a volunteer and activist for many years. She praised Clinicas for the way they embrace the culture, run their clinic and treat patients.

Stan Patterson, M.D., Ventura County Health, expressed his continued desire to serve the underserved, our doors are open to allow anyone that needs care.

David Cruz, HELA, again requested Spanish translation services be available at the meetings. He recommended a microphone and speaker system so people could hear the meeting throughout the room. He also informed the Commission that he had not yet received information that he had asked for some time ago.

Dave Rodriguez and Jim Hensley, League of United Latin American Citizens (LULAC), explained that they were there to support Latino's. They explained how important Clinicas was to them.

Lisa Solinas, M.D. of Santa Paula Hospital Clinic informed the Commission that approximately 70% of her patients are Medi-Cal.

Denis O'Leary, Oxnard School District Trustee, advised the Commission that earlier in the week he attended a meeting where everyone spoke Mixteco. As a teacher and School District Trustee, he is very aware that many students' families want health care, but are afraid to attend these types of meetings.

4. CEO UPDATE

CEO Greenia highlighted that recruitment and selection interviewing continues. He introduced Andre Galvan who will be assisting with member services and project management. The team continues to establish relationships with the medical community and other COHS. We have initiated community outreach projects to better inform, educate and connect with agencies that represent or work with Medi-Cal beneficiaries. We are continuing our efforts developing the provider network.

CEO Greenia added that staff is continuing to work on the items that are due to the State in order to go "Live" and are currently looking at a later Go Live date and therefore request support from the Commission for a Go Live date of May 1st. Further discussion was held regarding the Deliverables.

Commissioner Dial moved to accept the revised Go Live Date of May 1st, Commissioner Juarez seconded. The motion carried **Approved 7-1** with Commissioner Maurice voting no.

5. FINANCIAL REPORT

Interim CFO Johnsen explained that she was presenting a cash flow report which has been projected out six (6) months. There are specific deliverables attached to the funding aspects of the agreement with ACS. The forecast projects a cash-flow deficit in March unless we push forward with the deliverables. There are questions regarding responsibility of tenant improvement costs.

The cash-flow report was corrected, the final column "Total Column" should be eliminated.

Discussion was held regarding financial solutions to bridge possible funding issues; CEO Greenia explained that the options will be presented to Commission next month.

No action was required by the Commission.

6. CEO HIRING AUTHORITY

Commissioner Chawla moved to give the CEO full hiring authority. Commissioner Dial seconded, but withdrew his second and the motion died due to a lack of second.

Commission Dial moved to approve the CEO's hiring authority for all regular employees with the exception of the Chief Financial Officer and Chief Medical Officer positions. Commissioner Fankhauser seconded. After discussion about the difficulty in scheduling interviews, it was determined that as long as there is more than one Commissioner involved in the interview process they may go forward. The motion carried **Approved 8-0**.

RECESS:

A Recess was called at 4:58 p.m. The meeting was reconvened at 5:10 p.m.

7. PROVIDER CONTRACTS

CEO Greenia explained that given the composition of the Commission there is potential for conflict-of-interest when negotiating contracts. As a Commission, we need a policy regarding

the provider contracts and conflict-of-interest with Commissioners. This process will keep the model contract but withhold the terms.

Tin Kin Lee, Legal Counsel, added that the language is appropriate at this time and will set a procedure and the policy described in the Memorandum applies equally to all.

Questions were raised regarding the last paragraphs of "Section III, Short Answer" and "Section V, Recommendations" in Counsel's Memorandum. Clinicas informed the Commission and Counsel that Clinicas Knox Keene license had been rescinded. Legal Counsel Lee then stated that those items in his Memorandum are therefore not relevant.

Commissioner Maurice moved to accept the proposed policy language. Commissioner Dial seconded. The motion carried **Approved 8-0**.

8. AUTO ASSIGNMENT FOR BENEFICIARIES WHO FAIL TO SELECT A PRIMARY CARE PROVIDER

CEO Greenia explained that 4 of the 5 COHS have open auto assignment as his philosophy that our policy should maximize the members' choice and access to care.

Discussion was held regarding protecting the Safety-Net and that County Ordinance No. 4409 provides that the Safety-Net be protected; however the definition of Safety-Net and Traditional need to be clarified.

Tin Kin Lee, Legal Counsel, reminded the Commission that in formulating the definitions, conflict-of-interest issues must be realized and addressed. Further discussion was held regarding conflict-of-interest issues with the Commission. Commissioner Maurice stressed that the more it is defined, the more we restrict.

CEO Greenia suggested creating an ad hoc committee comprising of a Safety-Net Provider, Traditional Provider and one lay Commissioner – Ms. Berry.

Concerns were expressed that patients will not understand the need to select a physician when the information is sent out, or that if they fail to select their doctor and are auto-assigned, that they have a right to select their doctor at a later date.

Commissioner Juarez expressed his desire to exclude Commissioners from the ad hoc group but expressed that he would like one of his staff members included. Chair Powers stressed how important and difficult this issue is.

Commissioner Juarez moved to create an ad hoc committee comprising of a Safety-Net Provider, Traditional, Non-Traditional and one lay member, Commissioner Berry. Commissioner Dial seconded. The motion carried **Approved 8-0**.

9. HELA RESPONSE: BENEFICIARY / ADVOCATE COMMISSIONER

Commissioner Dial moved to approve Item #9 and #10, Commissioner Jarvis seconded and the motion then carried. **Approved 8-0**.

10. HELA RESPONSE: EXECUTIVE RECRUITMENT PROCESS

Commissioner Dial moved to approve Item #9 and #10, Commissioner Jarvis seconded and the motion then carried. **Approved 8-0.**

11. COMMISSION AND EXECUTIVE / FINANCE COMMITTEE 2011 MEETING DATES

Commissioner Juarez moved to approve the Meeting dates, Commissioner Chawla seconded and the motion then carried. **Approved 8-0.**

12. ELECTION OF BOARD CHAIR AND VICE-CHAIR

Chair Powers nominated Lanyard Dial as Chair, Commissioner Long seconded. The motion then carried. **Approved 8-0.**

Commissioner Dial nominated Commissioner Maurice as Vice-Chair, Commissioner Long seconded and the motion then carried. **Approved 8-0.**

13. ACCEPT AND FILE MINUTES OF EXECUTIVE / FINANCE COMMITTEE MEETINGS OF OCTOBER 25, 2010, NOVEMBER 10, 2010 AND DECEMBER 13, 2010

Commissioner Juarez moved to accept the Meeting Minutes of October 25, 2010. Commissioner Dial seconded. The motion then carried. **Approved 8-0.**

Commissioner Berry moved to approve the Meeting Minutes of November 10, 2010 and December 13, 2010. Commissioner Dial seconded. The motion then carried. **Approved 8-0.**

14. PUBLIC FILMING

Commissioner Juarez explained that he had requested that the item be placed on the Agenda. Discussion was held regarding filming at previous Commission Meetings. The Brown Act rights and requirements were then discussed.


15. COMMENTS FROM COMMISSIONERS

None.

ADJOURNMENT

The meeting adjourned at 6:10 p.m.

APPROVED:



Traci R. McGinley, MMC, Clerk of the Board