



Memorandum

To: Gold Coast Health Plan Providers

Date: January 28, 2013

From: Jennifer Palm
Director of Health Services

Re: **New Health Services Fax Number**

Previously, we notified all providers that effective January 1, 2013, Health Services will have a **new** dedicated fax number for use when submitting pre-authorization requests, medical records and inpatient reviews.

The new fax number is **855-883-1552**.

We have seen a positive response to this change; however, note that some providers continue to utilize 888-310-3660.

Effective 2/1/2013, we will no longer be accepting faxed reviews/requests for services to 888-310-3660. Should you send member medical information to the above fax number, they will not be forwarded to us.

Please make note of this change.